

Meet Our Cyber Security Services

Unfortunately, criminals have become smarter and it's getting harder for employees and businesses to recognise a serious cyber security threat. Thankfully there's a wealth of strategies available to reduce your business' exposure and vulnerability to cyber security threats, lowering the risk instantly.

Our Approach

An attack on security poses a threat to not only your business' network security and data but your brand image and stakeholder opinion. Retail Assist's cyber security approach provides a combination of human and sophisticated search intelligence that enables us to proactively protect your business data, hardware and software from security threats. This service includes dark web scanning, phishing simulation management, endpoint management, security risk assessments and vulnerability scanning.

Dark Web Scanning

Our security approach includes a combination of human and sophisticated Dark Web intelligence to provide 24/7 continuous monitoring. We'll scan for leaked information, identify the associated risks and mitigate them immediately, detecting potential data loss before anyone has the opportunity to exploit your business credentials.





24/7 continuous monitoring

Human and sophisticated intelligence



We'll access the Dark Web so you don't have to

Deploying a Dark Web scanning service will provide you with critical insight into vulnerable credentials published on the Dark Web, that could be used to access your secure data. As experts, we're able to offer more extensive and efficient monitoring of the Dark Web, we also have the expertise to access the Dark Web safely, so you don't have to.

Phishing Simulation Management

Phishing attacks are an increasingly common way to exploit organisations. By simulating phishing attacks, we are able to gauge employee awareness of attacks and highlight the associated risks within your teams, consequently lowering the susceptibility of a real attack. Our simulations are created by specialists, with templates based on real attacks, and offer comprehensive reporting to identify improvements needed to construct a holistic security training program.





Gauge employe awareness Lower the risk of a legitimate attack

Templates based on real attacks

With the biggest threat to cyber security being internal, educating your employees to identify potential security risks works to defend your organisation from breaches. Not only will your intellectual property and business credentials be protected, but so will the data of your customers and stakeholders, protecting your reputation.

Endpoint Management

Any technology endpoint can be a key vulnerability for businesses, especially with workforces being more mobile and remote than ever. These endpoints become weaker as the software and hardware ages over their life span. Cyber criminals, however, are becoming more sophisticated as technology develops, and so do their techniques for attacking your data. Therefore, outsourcing to specialists who monitor the security landscape closely and stay up to date with new techniques will lower risk and improve the proactive identification of vulnerabilities.





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Protect your older, unsupported technology

Proactive identification of vulnerabilities

Our certified experts stay up-to-date with the security landscape

For most IT teams, their focus is on the day-to-day running of the business, and in particular, smaller teams, are often overstretched. Our experts are highly qualified in cyber security, an occupation facing a global skill shortage, so there's no need to spend excessive budget hiring internally when you have access to experienced professionals, allowing your team to focus on strategy.

IT Security Risk Assessments

IT security risk assessments identify, assess and allow a business to implement key security controls throughout the business to mitigate IT vulnerabilities, from the perspective of a cyber-criminal. Following periodic assessments, such as firewall audits, controls can be implemented to manage the risks identified.



Identify and assess current and future IT vulnerabilities





Make more informed strategic IT decisions

Independent validation to cover blind spots

With a thorough overview and response, your strategic IT decisions will be far more informed. You'll also benefit from having an external assessment as this independent validation can uncover weaknesses and blind spots missed by your internal team, whilst identifying the skills gap in your team that needs bridging. It can also form an important part in securing future investment in the growth of your business.

Vulnerability Scanning

Internal and external vulnerability scans are a component of IT security risk assessments. Where a risk assessment is a manual investigation of future vulnerabilities, a vulnerability scan looks at a snapshot of time. Both our internal and external scans are automated with pre-configured, downloadable software, giving you layered protection with quick remediation.



Automated scanning with pre-configured software



Layered protection and immediate remediation



Effortless assessments with no set-up costs

As a growing organisation with expansive networks and changing employees, ongoing vulnerability scanning means you can effortlessly run risk assessments far more frequently. You also forgo the costs of intermittent set-up charges or time needed to visit sites for assessments, as we can run scans and collect data remotely.



Why Outsource To Retail Assist?

Our combination of cyber security services with 24/7 coverage reduces the risk of a breach significantly. With our extensive experience and skilled team, not only will we eliminate tedious tasks you don't have time or resource to focus on, but we'll provide new and up-to-date defense tools to effectively prevent future attacks to your security.

To offer continuous security monitoring and support, it can require at least five full-time IT professionals with different skills. Outsourcing to Retail Assist means you receive a higher level of protection in a cost-effective manner with certified experience to increase capability.

Who are Retail Assist?

We've been working with technology for over two decades. With our rich heritage, we provide completely future-focused software solutions and managed IT services. It's important to us to offer business-led services, which enable today's businesses to grow without significant investment. Our experts provide a wide range of managed IT services that overcome the key frustrations, challenges and delays associated with technology within a business.

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